

**GENERAL SERVICES ADMINISTRATION
FEDERAL SUPPLY SERVICE
AUTHORIZED FEDERAL SUPPLY SCHEDULE
CATALOG/PRICE LIST**

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through GSA Advantage!, a menu-driven database system. The INTERNET address for GSA Advantage! is <http://www.gsaadvantage.gov>

SCHEDULE TITLE: Multiple Award Schedule

FSC Classes/Product Codes:

F02 7010 Information Technology Equipment System Configuration
SIN 33411

F02 J070 Maintenance, Repair, and Rebuilding of Equipment- Automatic Data Processing Equipment (Including Firmware), Software, Supplies and Support Equipment
SIN 811212

Contract Number: GS-35F-0035V

Contract Period: October 20, 2008 through October 19, 2028

Modification Number: Pricing Current thru Refresh 17 Mod PS-A863, Contract Mod PO-0090, Effective 10/20/2023

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at: <http://fss.gsa.gov/>

Contractor: Telos Identity Management Solutions LLC
19886 Ashburn Road
Ashburn, VA 20147
Phone Number: 703.724.3800
Email:
Website: www.telosid.com

Contractors Administration Source: Sharon King, Senior Contracts Administrator
19886 Ashburn Road
Ashburn, VA 20147
Phone Number: 703.724.4744
Email: sharon.king@telos.com

Business Size: Large



INFORMATION FOR ORDERING ACTIVITIES
SPECIAL NOTICE TO AGENCIES: Small Business Participation

SBA strongly supports the participation of small business concerns in the Federal Acquisition Service. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!® on-line shopping service (www.fss.gsa.gov). The catalogs/pricelists, GSA Advantage!® and the Federal Acquisition Service Home Page (www.fss.gsa.gov) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

CUSTOMER INFORMATION:

1a. TABLE OF AWARDED SPECIAL ITEM NUMBERS (SINs)

SINs	DESCRIPTION
33411	Information Technology Equipment System Configuration
811212	Maintenance, Repair, and Rebuilding of Equipment- Automatic Data Processing Equipment (Including Firmware), Software, Supplies and Support Equipment

1b. LOWEST PRICED MODEL NUMBER AND UNIT PRICE FOR EACH SIN:
(Government net price based on a unit of one)

SIN 33411 PN# ID-001020-008 Description: ID Biometrics Power Cable 220v, C7 to CEE 7/7
Proposed GSA Price w/IFF \$12.00 Warranty: 1 Year COO: US

SIN 33411 PN# BIO-004040-941 Description: Biometrics Fingerprint Cleaning Cloth
Proposed GSA Price w/IFF \$1.31 Warranty: None COO: US

SIN 811212 PN# BIO-004060-40 Description: Biometrics Annual Maintenance for CAC VI
Proposed GSA Price w/IFF \$5.91 Warranty: 1 Year COO: US

1c. HOURLY RATES (Services only):

Not Applicable

2. MAXIMUM ORDER*:

The Maximum Order value for the following Special Item Numbers (SINs) is \$500,000:

Special Item Number 33411	Information Technology Equipment System Configuration
Special Item Number 811212	Maintenance, Repair, and Rebuilding of Equipment- Automatic Data Processing Equipment (Including Firmware), Software, Supplies and Support Equipment

NOTE TO ORDERING ACTIVITIES: *If the best value selection places your order over the Maximum Order identified in this catalog/pricelist, you have an opportunity to obtain a better schedule contract price. Before placing your order, contact the aforementioned contactor for a better price. The contractor may (1) offer a new price for this requirement (2) offer the lowest price available under this contract or (3) decline the order. A delivery order that exceeds the maximum order may be placed under the schedule contract in accordance with FAR 8.404.

3. MINIMUM ORDER:

The minimum dollar value of orders to be issued is \$250, except for SIN 811212 Maintenance, Repair, and Rebuilding of Equipment- Automatic Data Processing Equipment (Including Firmware), Software, Supplies and Support Equipment which is \$500 per month.

4. GEOGRAPHIC COVERAGE:

Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

Overseas delivery is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

The Geographic Scope of Contract will be domestic and overseas delivery.

5. POINT(S) OF PRODUCTION:

Telos Identity Management Solutions LLC
19886 Ashburn Road
Ashburn, VA 20147

6. DISCOUNT FROM LIST PRICES:

GSA Net Prices are shown in the below GSA Pricelist. Negotiated discounts have been applied and the IFF has been added.

7. QUANTITY DISCOUNT(S): None

8. PROMPT PAYMENT TERMS:

0 % 30 days from receipt of invoice or date of acceptance, whichever is later.

"Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions."

9.a Government Purchase Cards must be accepted at or below the micro-purchase threshold.

9.b Government Purchase Cards are accepted above the micro-purchase threshold. Contact contractor for limit.

10. FOREIGN ITEMS:

All items are US made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

11a. TIME OF DELIVERY:

Telos Identity Management Solutions shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

SPECIAL ITEM NUMBER	33411	DELIVERY TIME (Days ARO)	30-150 Days
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11b. EXPEDITED DELIVERY:

Items available for expedited delivery are noted in this price list or negotiated at the task order level.

11c. OVERNIGHT AND 2-DAY DELIVERY: Overnight and 2-day delivery are available. Contact the Contractor for rates.

- 11d. URGENT REQUIRMENTS:
Agencies can contact the Contractor’s representative to affect a faster delivery. Customers are encouraged to contact the contractor for the purpose of requesting accelerated delivery.
12. FOB POINT: Destination
- 13a. ORDERING ADDRESS:
Telos Identity Management Solutions LLC
19886 Ashburn Road
Ashburn, VA 20147
Phone: 703.724.3800
Telefax: 703.724.3854
sharon.king@telos.com
- 13b. ORDERING PROCEDURES:
Ordering activities shall use the ordering procedures described in Federal Acquisition Regulation 8.405-3 when placing an order or establishing a BPA for supplies or services. The ordering procedures, information on Blanket Purchase Agreements (BPA’s) and a sample BPA can be found at the GSA/FSS Schedule Homepage (fss.gsa.gov/schedules).
14. PAYMENT ADDRESS:
Mailing Address for Checks: Telos Identity Management Solutions LLC
19886 Ashburn Road
Ashburn, VA 20147
- EFT Payments Wells Fargo Bank, N.A.
ABA Routing No.: 121000248 Account No.: 4121569602
Account Name: Telos Identity Management Solutions, LLC
15. WARRANTY PROVISION:
Standard Commercial Warranty. Customer should contact contractor for a copy of the warranty
16. EXPORT PACKING CHARGES:
Export packing is available. Prices will be quoted upon written request stating the type of machine and quantity
17. TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD ACCEPTANCE:
Government purchase cards are accepted at, below, or above the micro-purchase threshold.
18. TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR (IF APPLICABLE):
As Applicable, see pages 12 - 14 for more details
19. TERMS AND CONDITIONS OF INSTALLATION (IF APPLICABLE):
As Applicable, see page 6 for more details
20. TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE LISTS AND ANY DISCOUNTS FROM LIST PRICES (IF AVAILABLE):
N/A
- 20a. TERMS AND CONDITIONS FOR ANY OTHER SERVICES (IF APPLICABLE):
N/A
21. LIST OF SERVICE AND DISTRIBUTION POINTS (IF APPLICABLE):
N/A

22. LIST OF PARTICIPATING DEALERS (IF APPLICABLE):
N/A
23. PREVENTIVE MAINTENANCE (IF APPLICABLE):
N/A
- 24a. SPECIAL ATTRIBUTES SUCH AS ENVIRONMENTAL ATTRIBUTES (e.g. recycled content, energy efficiency, and/or reduced pollutants):
N/A
- 24b. Section 508 Compliance for Electronic and Information Technology (EIT):
Section 508 compliance information on the supplies and services in this contract are available at the following website address (URL): www.telos.com/company/508-compliance/
- The EIT standard can be found at: www.Section508.gov/.
25. DUNS NUMBER: 797901993 and CAGE CODE: 4R8K3
26. NOTIFICATION REGARDING REGISTRATION IN SYSTEM FOR AWARD MANAGEMENT (SAM) DATABASE:
Contractor has an Active Registration in the SAM database

SPECIAL ITEM NUMBER 33411
TERMS AND CONDITIONS APPLICABLE TO
INFORMATION TECHNOLOGY EQUIPMENT SYSTEM CONFIGURATION

1. Material And Workmanship

All equipment furnished hereunder must satisfactorily perform the function for which it is intended.

2. Order

Written orders, EDI orders (GSA Advantage! and FACNET), credit card orders, and orders placed under blanket purchase agreements (BPA) agreements shall be the basis for purchase in accordance with the provisions of this contract. If time of delivery extends beyond the expiration date of the contract, TIMS will be obligated to meet the delivery and installation date specified in the original order. For credit card orders and BPAs, telephone orders are permissible.

3. Transportation Of Equipment

FOB DESTINATION. Prices cover equipment delivery to destination, for any location within the geographic scope of this contract.

4. Installation And Technical Services

- a. INSTALLATION. When the equipment provided under this contract is not self-installable, Telos Identity Management Solutions' (TIMS) technical personnel shall be available to the ordering activity, at the ordering activity's location, to install the equipment and to train ordering activity personnel in the use and maintenance of the equipment. The charges, if any, for such services are listed separately in the price schedule, or are available outside the scope of this contract.
- b. INSTALLATION, DEINSTALLATION, REINSTALLATION. The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies. The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 33411.
- c. OPERATING AND MAINTENANCE MANUALS. TIMS shall furnish the ordering activity with one (1) copy of all operating and maintenance manuals which are normally provided with the equipment being purchased.

5. Inspection/Acceptance

TIMS shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any equipment that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming equipment at no increase in contract price. The ordering activity must exercise its post-acceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the item, unless the change is due to the defect in the item.

6. Warranty

- a. Unless specified otherwise in this contract, TIMS' standard commercial warranty as stated in the contract's commercial pricelist will apply to this contract.
- TIMS shall furnish mailback warranty maintenance service for repair of failed units, to include parts and labor for the period shown in the price list for each individual product. Such warranty shall begin on the date of delivery of the equipment, unless the equipment is to be installed by TIMS personnel. When TIMS personnel perform installation of the equipment, the warranty will begin on the date of successful installation. On-site warranty service is available outside the scope of this contract.
- (1) All parts replaced during the warranty period shall become the property of TIMS.
 - (2) Prior to the expiration of the warranty period, whenever equipment is shipped for repair or mechanical replacement purposes, TIMS shall bear all return shipping costs, including, but not limited to, costs of packing, transportation, rigging, drayage and insurance. This warranty shall continue to apply to the replacement machine through the remainder of the warranty period.
 - (3) When equipment is returned to TIMS or an authorized vendor establishment for repairs, TIMS shall be responsible for any damage or loss from the time the equipment is received at TIMS, until equipment is returned to the ordering activity installation.
 - (4) This warranty does not apply if damage to the equipment is occasioned by fault or negligence of the ordering activity, or if damage occurs from other than normal use. Damage from fire, liquids, droppage or other external forces are not covered by this warranty.
 - (5) All parts replaced during the warranty period shall become the property of TIMS.
 - (6) Prior to the expiration of the warranty period, whenever equipment is shipped for repair or mechanical replacement purposes, TIMS shall bear all return shipping costs, including, but not limited to, costs of packing, transportation, rigging, drayage and insurance. This warranty shall continue to apply to the replacement machine through the remainder of the warranty period.
 - (7) When equipment is returned to TIMS or an authorized vendor establishment for repairs, TIMS shall be responsible for any damage or loss from the time the equipment is received at TIMS, until equipment is returned to the ordering activity installation.
 - (8) This warranty does not apply if damage to the equipment is occasioned by fault or negligence of the ordering activity, or if damage occurs from other than normal use. Damage from fire, liquids, droppage or other external forces are not covered by this warranty.
- b. TIMS warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.
- c. Limitation of Liability. Except as otherwise provided by an express or implied warranty, TIMS will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.
- d. Inspection and repair of defective equipment under this warranty as described in paragraph 6.a. above will only be performed at TIMS' Central Depot Repair Service Center at 19886 Ashburn Rd., Ashburn, VA 20147, or as directed through the warranty support number 1- 800-999-9987 Defective equipment will be repaired or replaced within 30 working days of receipt of the item at the designated center.

7. Purchase Price For Ordered Equipment

The purchase price that the ordering activity will be charged will be the ordering activity purchase price in effect at the time of order placement, or the ordering activity purchase price in effect on the installation date (or delivery date when installation is not applicable), whichever is less.

8. Responsibilities Of Telos Identity Management Solutions (TIMS)

TIMS shall comply with all laws, ordinances, and regulations (Federal, State, City or otherwise) covering work of this character, and shall include all costs, if any, of such compliance in the prices quoted in this offer.

9. Trade-In Of Information Technology Equipment

When an ordering activity determines that Information Technology equipment will be replaced, the ordering activity shall follow the contracting policies and procedures in the Federal Acquisition Regulation (FAR), the policies and procedures regarding disposition of information technology excess personal property in the Federal Property Management Regulations (FPMR) (41 CFR 101-43.6), and the policies and procedures on exchange/sale contained in the FPMR (41 CFR part 101-46).

SPECIAL ITEM NUMBER 811212

TERMS AND CONDITIONS APPLICABLE TO MAINTENANCE, REPAIR, AND REBUILDING OF EQUIPMENT- AUTOMATIC DATA PROCESSING EQUIPMENT (INCLUDING FIRMWARE), SOFTWARE, SUPPLIES AND SUPPORT EQUIPMENT

1. SERVICE AREAS

- a. The maintenance rates listed herein are applicable to any ordering activity location within a fifty (50) mile radius of Telos Identity Management Solutions' (TIMS) service points. If any additional charge is to apply because of the greater distance from TIMS' service locations, the mileage rate or other distance factor shall be stated in paragraphs 7.d and 8.d of this Special Item Number 811212.
- b. When maintenance cannot be performed at the ordering activity installation site, the repair will be performed at TIMS' plant(s) listed below:

19886 Ashburn Rd.
Ashburn, VA 20147

2. MAINTENANCE ORDER

- a. Agencies may use written orders, EDI orders, credit card orders, or BPAs, for ordering maintenance under this contract. TIMS shall confirm orders within fifteen (15) calendar days from the date of receipt, except that confirmation of orders shall be considered automatic for renewals for maintenance (Special Item Number 811212). Automatic acceptance of order renewals for maintenance service shall apply for machines which may have been discontinued from use for temporary periods of time not longer than 120 calendar days. If the order is not confirmed by TIMS as prescribed by this paragraph, the order shall be considered to be confirmed by TIMS.
- b. TIMS shall honor orders for maintenance for the duration of the contract period or a lesser period of time, for the equipment shown in the pricelist. Minimum order for monthly maintenance is \$500.00 per month. Maintenance service shall commence on a mutually agreed upon date, which will be written into the maintenance order. Maintenance orders shall not be made effective before the expiration of any applicable maintenance and parts guarantee/warranty period associated with the purchase of equipment. Orders for maintenance service shall not extend beyond the end of the contract period.
- c. Maintenance may be discontinued by the ordering activity on thirty (30) calendar days written notice, or shorter notice when agreed to by TIMS; such notice to become effective thirty (30) calendar days from the date on the notification. However, the ordering activity may extend the original discontinuance date upon written notice to TIMS, provided that such notice is furnished at least ten (10) calendar days prior to the original discontinuance date.
- d. Annual Funding. When annually appropriated funds are cited on a maintenance order, the period of maintenance shall automatically expire on September 30th of the contract period, or at the end of the contract period, whichever occurs first. Renewal of a maintenance order citing the new appropriation shall be required, if maintenance is to continue during any remainder of the contract period.
- e. Cross-year Funding Within Contract Period. Where an ordering activity's specific appropriation authority provides for funds in excess of a 12 month, fiscal year period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.
- f. Ordering activities should notify TIMS in writing thirty (30) calendar days prior to the expiration of maintenance service, if maintenance is to be terminated at that time. Orders for continued maintenance will be required if maintenance is to be continued during the subsequent period.

3. REPAIR SERVICE AND REPAIR PARTS/SPARE PARTS ORDERS

Not offered.

4. LOSS OR DAMAGE

When TIMS removes equipment to his establishment for repairs, TIMS shall be responsible for any damage or loss, from the time the equipment is removed from the ordering activity installation, until the equipment is returned to such installation.

5. SCOPE

- a. TIMS shall provide maintenance for all equipment listed herein, as requested by the ordering activity during the contract term. Such maintenance will cover damage and repairs from normal use only. Damage from fire, liquids, droppage, or other external causes are not covered by the scope of this contract. Such repairs may be obtained outside the scope of this contract. Thirty (30) days advance written notice is required to delete equipment from contract.
- b. Equipment placed under maintenance service shall be in good operating condition.
 - (1) In order to determine that the equipment is in good operating condition, the equipment shall be subject to inspection by TIMS without charge to the ordering activity.
 - (2) Costs of any repairs performed for the purpose of placing the equipment in good operating condition shall be borne by TIMS, if the equipment was under TIMS' guarantee/warranty or maintenance responsibility prior to the effective date of the maintenance order.
 - (3) If the equipment was not under TIMS' responsibility, the costs necessary to place the equipment in proper operating condition are to be borne by the ordering activity, in accordance with the provisions of Special Item Number 132- 12 (or outside the scope of this contract).
- c. TIMS is offering on-call maintenance services after warranty and installation services.
- d. There shall be no additional charges for replacement parts except when defective parts cannot be removed from the installation and returned to TIMS for reasons of security.

6. RESPONSIBILITIES OF THE ORDERING ACTIVITY

- a. Ordering activity personnel shall not perform maintenance or attempt repairs to equipment while such equipment is under the purview of a maintenance order, unless agreed to by TIMS.
- b. Subject to security regulations, the ordering activity shall permit access to the equipment which is to be maintained or repaired. If access cannot be provided due to security requirements, TIMS shall have a reasonable period of time to provide personnel who can be granted access. TIMS shall attempt to qualify its maintenance personnel for security requirements in the vicinity of TIMS service locations. However, if unable to do so after a reasonable effort, TIMS shall charge the appropriate travel charges applicable to the distance from its nearest office having personnel qualifying for the security requirements.
- c. Environment. The ordering activity shall provide adequate working space, including telephone, heat, light, ventilation, electric current and outlets for use by TIMS maintenance personnel. These facilities shall be within a reasonable distance of the equipment to be serviced and shall be provided at no charge to TIMS.
- d. Operation Procedures. The ordering activity will follow routine operator procedures as specified in TIMS supplied Operating Manuals applicable to each product.
- e. Personnel Monitoring. At the request of TIMS, the ordering activity will provide a representative at the site during service by Telos personnel.

7. RESPONSIBILITIES OF TELOS IDENTITY MANAGEMENT SOLUTIONS (TIMS)

For equipment not covered by a maintenance contract or warranty, TIMS' repair service personnel shall complete repairs as soon as possible after notification by the ordering activity that service is required. Within the service areas, this repair service should normally be done within 8 hours after notification.

8. MAINTENANCE RATE PROVISIONS

a. TIMS shall bear all costs of maintenance, including labor, parts, and such other expenses as are necessary to keep the equipment in good operating condition, provided that the required repairs are not occasioned by fault or negligence of the ordering activity.

b. **REGULAR HOURS**

The basic monthly rate for each make and model of equipment shall entitle the ordering activity to maintenance service during a mutually agreed upon nine (9) hour principal period of maintenance, Monday through Friday, exclusive of holidays observed at the ordering activity location. TIMS shall provide a service response time 8-PPM hours, (next day) to a request for on-call maintenance services.

Should the ordering activity require that maintenance be performed outside of Regular Hours, TIMS will provide extended PPM hours for the following additional charge:

- 16x5, M-F, excluding holidays – Monthly rate plus 10%
- 24x5, M-F, excluding holidays – Monthly rate plus 17%
- 24x7, M-F, including holidays – Monthly rate plus 25%

Our maintenance plan is summarized below:

1) **On – Call Maintenance Service**

On – Call Maintenance Service provides responsive on-site support to restore equipment to good condition which has failed through normal use. In providing this support, TIMS shall bear all costs of maintenance including labor, parts, travel, and such other expenses as are necessary to return the equipment to good operating condition. The monthly on-call maintenance rates listed herein are applicable to all ordering activity locations within a 100-mile radius of the TIMS service locations listed in Appendix C. A zone charge will apply for all locations beyond 100 miles. Zone charges are provided in paragraph 7d.

2) **Installation**

TIMS offers to provide Field Service support to meet ordering activity de-installation/re-installation requirements for equipment covered by this contract. Installation charges apply to sites within a 100-mile radius of a current TIMS Service Location. Customer sites located beyond 100 miles are subject to an additional \$105 trip charge. The ordering activity shall be responsible for obtaining all required permits, licenses, and other authorizations that may be required. Site preparation including ductwork is the responsibility of the ordering activity. Prices are for labor and travel only and are chargeable portal to portal as indicated below.

\$105/hour (PPM)

\$140/hour (OPPM) The minimum charge under this provision is two hours at the applicable rate.

c. **AFTER HOURS**
TIMS will provide maintenance service outside the normal PPM (OPPM) for \$140 per hour, with a two-hour minimum for equipment under on-call maintenance service. Any parts replaced will be at no additional charge, unless otherwise stated in this schedule.

d. **TRAVEL AND TRANSPORTATION**
If any charge is to apply, over and above the regular maintenance rates, because of the distance between the ordering activity location and TIMS' service area, the charge will be:

Miles	Uplift	Minimum Monthly Uplift
101-200	20%	\$25.00
Over 200 Miles	15%	\$50.00

The additional charges above are applied to the total monthly charge to include any extended hour coverage uplifts. Installation charges apply to sites within 100 miles of a current TIMS Service Location. Customer sites located beyond 100 miles are subject to an additional \$105 trip charge. The trip charge is limited to one trip per service call.

e. **QUANTITY DISCOUNTS** None offered.

9. REPAIR SERVICE RATE PROVISIONS

Not offered.

10. REPAIR PARTS/SPARE PARTS RATE PROVISIONS

Not offered.

11. GUARANTEE/WARRANTY—REPAIR SERVICE AND REPAIR PARTS/SPARE PARTS

Not offered.

12. INVOICES AND PAYMENTS

a. **Maintenance Service**

(1) Invoices for maintenance service shall be submitted by TIMS on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

(2) Payment for maintenance service of less than one month's duration shall be prorated at 1/30th of the monthly rate for each calendar day.

b. **Repair Service and Repair Parts/Spare Parts** Not applicable

13. Relocation

If equipment is relocated by the ordering activity, all warranty and maintenance service provisions become void without further obligations being incurred by TIMS, except that if the ordering activity provides 30 days written notice, TIMS will continue on-call and warranty service subject to inspection and acceptance by TIMS.

14. Malfunction Reports

TIMS shall furnish a malfunction incident report to the installation upon completion of each maintenance call. The report shall include, as a minimum, the following:

- a) Date and time notified;
- b) Date and time of arrival;
- c) Type of model number(s) and serial numbers of machine(s);
- d) Time spent for repair;
- e) Description of malfunction and resolution;
- f) List of part(s) replaced;
- g) Signature of TIMS Field Service Representative;
- h) Service call identification number.

USA COMMITMENT TO PROMOTE SMALL BUSINESS PARTICIPATION PROCUREMENT PROGRAMS

PREAMBLE

Telos Corporation provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

COMMITMENT

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrates our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact Mark Griffin, 703-724-3770, mark.griffin@telos.com.

The following is GSA's **SUGGESTED** Blanket Purchase Agreement (BPA) format

**BEST VALUE
BLANKET PURCHASE AGREEMENT FEDERAL SUPPLY SCHEDULE**

(Insert Customer Name)

In the spirit of the Federal Acquisition Streamlining Act (ordering activity) and (Contractor) enter into a cooperative agreement to further reduce the administrative costs of acquiring commercial items from the General Services Administration (GSA) Federal Supply Schedule Contract(s)_____

Federal Supply Schedule contract BPAs eliminate contracting and open market costs such as: search for sources; the development of technical documents, solicitations and the evaluation of offers. Teaming Arrangements are permitted with Federal Supply Schedule Contractors in accordance with Federal Acquisition Regulation (FAR) 9.6.

This BPA will further decrease costs, reduce paperwork, and save time by eliminating the need for repetitive, individual purchases from the schedule contract. The end result is to create a purchasing mechanism for the ordering activity that works better and costs less.

Signatures

Ordering Activity

Date

Contractor

Date

(CUSTOMER NAME)
BLANKET PURCHASE AGREEMENT

BPA NUMBER _____

Pursuant to GSA Federal Supply Schedule Contract Number(s) _____, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (ordering activity):

(1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

MODEL NUMBER/PART NUMBER	*SPECIAL BPA DISCOUNT/PRICE
_____	_____
_____	_____
_____	_____

(2) Delivery:

DESTINATION	DELIVERY SCHEDULES / DATES
_____	_____
_____	_____

(3) The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be _____

(4) This BPA does not obligate any funds.

(5) This BPA expires on _____ or at the end of the contract period, whichever is earlier.

(6) The following office(s) is hereby authorized to place orders under

this BPA: OFFICE	POINT OF CONTACT
_____	_____
_____	_____

(7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.

(8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:

- (a) Name of Contractor;
- (b) Contract Number;
- (c) BPA Number;

- (d) Model Number or National Stock Number (NSN);
- (e) Purchase Order Number;
- (f) Date of Purchase;
- (g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and
- (h) Date of Shipment.

(9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.

(10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.

BASIC GUIDELINES FOR USING "CONTRACTOR TEAM ARRANGEMENTS"

Federal Supply Schedule Contractors may use "Contractor Team Arrangements" (see FAR 9.6) to provide solutions when responding to an ordering activity's requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions of the Federal Supply Schedule Contract. Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements. Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customer's needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedule "Team Solution" to meet the customer's requirement.
- Customers make a best value selection

**Telos Identity Management Solutions
GSA Equipment, Software and Maintenance Price List**

SIN	Mfg/Reseller Part Number	Product Description	Proposed GSA Price with IFF	Warranty	Country of Origin
33411	ID-001010-013	ID Biometrics Motorized Pan and Tilt Stand	\$ 204.74	90 Days	TW
33411	ID-001010-014	ID Biometrics LMR400 Coaxial Cable	\$ 90.00	Lifetime	US
33411	ID-001010-017	ID Biometrics Passport Scanner	\$ 806.00	1 Year	UK
33411	ID-001010-018	ID Biometrics Wide Screen FP LCD Color Monitor w/Speaker, 110v	\$ 559.00	3 Years	MX
33411	ID-001010-021	ID Biometrics High Resolution Camera	\$ 1,159.00	1 Year	CA
33411	ID-001010-027	ID Biometrics WAP Antenna Upgrade Kit	\$ 458.00	2 Years	US
33411	ID-001020-005	ID Biometrics Wide Screen FP LCD Color Monitor w/Speaker, 220v	\$ 630.00	3 Years	MX
33411	ID-001020-006	ID Biometrics Power Cable 220v, C13 to CEE 7/7	\$ 20.12	1 Year	US
33411	ID-001020-007	ID Biometrics Power Cable 220v, C13 to BS1363	\$ 25.68	1 Year	US
33411	ID-001020-008	ID Biometrics Power Cable 220v, C7 to CEE 7/7	\$ 13.45	1 Year	US
33411	ID-001020-009	ID Biometrics Power Cable 220v, C7 to BS1363	\$ 17.00	1 Year	US
33411	ID-001020-010	ID Biometrics Power Cable 220v, C5 to CEE 7/7	\$ 17.95	1 Year	US
33411	ID-001020-011	ID Biometrics Power Cable 220v, C5 to BS1363	\$ 23.50	1 Year	US
33411	JAMMS DK IV	Configuration IV JAMMS with Bar Code and Driver's License Reader	\$ 8,580.00	3 Years	US
33411	JAMMS DK V	Configuration V JAMMS with Bar Code and Passport Reader	\$ 8,580.00	3 Years	US
33411	JAMMS DK VI	Configuration VI JAMMS with Bar Code, Driver's License and RFID Reader	\$ 10,480.00	3 Years	US

**Telos Identity Management Solutions
GSA Equipment, Software and Maintenance Price List**

SIN	MFG/Reseller Part Number	Product Description	Proposed GSA Price with IFF	Warranty	Country of Origin
33411	BIO-004040-31	Laminator, 110V	\$ 341.08	5 Years	US
33411	BIO-004040-161	Biometrics Plastic Card Stock	\$ 81.76	90 Days	US
33411	BIO-004040-202	NTS Wristbands	\$ 574.48	90 Days	US
33411	BIO-004040-203	NTS Wristbands Closures	\$ 219.63	90 Days	US
33411	BIO-004040-261	Biometrics Antenna, Single Sector 12-14 dBi w/15' Cable	\$ 223.09	90 Days	US
33411	BIO-004040-314	Biometrics USB Personal Identification Number Identification Number (PIN) Pad	\$ 57.88	1 Year	US
33411	BIO-004040-364	Biometrics USB Contactless Reader/Writer	\$ 62.60	1 Year	JA
33411	BIO-004040-372	Biometrics Deployable Scanner Softside Carrying Case	\$ 672.56	Lifetime	US
33411	BIO-004040-384	Biometrics Contact/Contactless Smart Card Encoder/Reader	\$ 84.32	2 Years	Germany
33411	BIO-004040-395	Biometrics AC/DC Power Supply for Satellite Phone	\$ 101.56	2 Years	DK
33411	BIO-004040-396	Biometrics Car Charger Cable	\$ 65.63	2 Years	DK
33411	BIO-004040-397	Biometrics Satellite Communications (SATCOM) Mobile Telephone Kit, 110v	\$ 3,090.43	2 Years	DK

Telos Biometric Systems
GSA Equipment, Software and Maintenance Price List

33411	BIO-004040-402	Biometrics Dust Cover	\$ 260.26	12 Months	US
33411	BIO-004040-406	Biometrics USB Printer Cable I	\$ 13.92	Lifetime	US
33411	BIO-004040-410	Biometrics Portable Laser Printer II, 110v	\$ 473.55	1 Year	US
33411	BIO-004040-426	Biometrics RAPIDS Desktop Workstation, 110v	\$ 1,382.37	3 Years	US
33411	BIO-004040-475	Biometrics Large Standalone UPS III, 110v	\$ 580.29	2 Years	US
33411	BIO-004040-547	Biometrics Foreign Travel Outlet Adaptor Kit I	\$ 58.71	30 Days	Germany
33411	BIO-004040-562	Biometrics Smart Card Printer Ribbon	\$ 143.37	1 Year	USA
33411	BIO-004040-563	Biometrics Smart Card Printer Clear Overlamine	\$ 50.25	1 Year	USA
33411	BIO-004040-564	Biometrics Smart Card Printer HDP Film	\$ 83.74	1 Year	USA
33411	BIO-004040-565	Biometrics Smart Card Printer Cleaning Kit	\$ 31.35	1 Year	USA
33411	BIO-004040-566	Biometrics Desktop 1D Bar Code Scanner/Decoder I Serial, 110v	\$ 235.77	1 Year	Mexico
33411	BIO-004040-586	Biometrics USB External Smart Card Encoder/Reader IV	\$ 28.21	2 Years	Austria
33411	BIO-004040-595	Biometrics USB External Smart Card Encoder/Reader III	\$ 22.42	1 Year	Singapore
33411	BIO-004040-629	Biometrics LMR195 Coaxial Cable Kit II	\$ 46.56	1 Year	USA
33411	BIO-004040-644	Biometrics 2 dBi Short Rubber Duck Antenna Kit I, Pair RP-SMA Male	\$ 74.56	30 Days	Mexico
33411	BIO-004040-684	Biometrics License for CAC VI	\$ 24.85	1 Year	USA
33411	BIO-004040-729	Biometrics RAPIDS Desktop Workstation VIII, 110v	\$ 1,250.03	1 Year	USA
33411	BIO-004040-731	Biometrics Retransfer Plastic Card Printer I with Encoder, 110v	\$ 5,068.88	1 Year	USA

Telos Biometric Systems
GSA Equipment, Software and Maintenance Price List

33411	BIO-004040-735	Biometrics Smart Card Printer Case w/Wheels II	\$ 1,227.19	1 Year	USA
33411	BIO-004040-750	Biometrics Retransfer Plastic Card Printer I with Encoder IC Laminate	\$ 166.00	90 Days	US
33411	BIO-004040-751	Biometrics Retransfer Plastic Card Printer I with Encoder Half Laminate	\$ 114.00	90 Days	US
33411	BIO-004040-788	Biometrics Handheld Barcode Scanner/Decoder Kit VIII (USB)	\$ 299.00	5 Years	MX
33411	BIO-004040-789	Biometrics Handheld Barcode Scanner/Decoder Kit VIII (Serial, 110v)	\$ 343.00	5 Years	MX
33411	BIO-004040-798	Biometrics Portable Desktop Tripod IV	\$ 284.00	2 Years	IT
33411	BIO-004040-803	Biometrics Handheld Barcode Scanner/Decoder Kit IX (USB)	\$ 922.00	3 Years	SG
33411	BIO-004040-821	Biometrics Portable Laser Printer, 110v	\$ 285.00	1 Year	JP
33411	BIO-004040-857	Biometrics Standalone UPS Kit V	\$ 1,013.00	2 Years	US
33411	BIO-004040-905	Biometrics Multi Purpose Deployable Laser Printer Case	\$ 786.00	1 Year	US
33411	BIO-004040-906	Biometrics Multi Purpose Deployable Notebook Soft Sided Carrying Case	\$ 599.00	1 Year	US
33411	BIO-004040-938	Biometrics Smart Card Printer Cleaning Cards (50 Pack)	\$ 22.86	None	US
33411	BIO-004040-939	Biometrics Smart Card Printer Cleaning Spindle I	\$ 5.83	None	US
33411	BIO-004040-940	Biometrics Smart Card Printer Alcohol Cards (10 Pack)	\$ 18.82	None	US
33411	BIO-04040-951	Biometrics RAPIDS Hardened Deployable Laptop XII 4GB, 110v	\$ 5,753.00	1 Year	US

Telos Biometric Systems
GSA Equipment, Software and Maintenance Price List

33411	BIO-004040-957	Biometrics NTS/ETAS Surge Suppressor XIV, 110V	\$ 13.95	1 Year	TW
33411	BIO-004040-958	Biometrics NTS/ETAS Surge Suppressor XI, 110V	\$ 35.03	1 Year	TW
33411	BIO-004040-981	Biometrics PDFViewer License, 200 Users	\$ 2,747.93	1 Year	US
33411	BIO-004040-982	Biometrics PDFViewer License, 1,000 Users	\$ 5,502.01	1 Year	US
33411	BIO-004040-983	Biometrics PDFViewer License, 10,000 Users	\$ 10,986.84	1 Year	US
33411	BIO-004040-984	Biometrics Client Access License, Device	\$ 27.30	1 Year	US
33411	BIO-004040-985	Biometrics Client Access License, User	\$ 34.12	1 Year	US
33411	BIO-004050-07	Laminator, 220V	\$ 378.82	5 Years	US
33411	BIO-004050-146	Biometrics 7 Port USB Hub, 220v	\$ 140.18	5 Years	US
33411	BIO-004050-228	Biometrics Retransfer Plastic Card Printer I with Encoder, 220v	\$ 8,945.09	3 Years	USA
33411	BIO-004050-245	Biometrics 220v Surge Suppressor Kit XII, UK Version	\$ 131.00	30 Days	UK
33411	BIO-004050-246	Biometrics 220v Surge Suppressor Kit VIII, EU Version	\$ 183.00	30 Days	DE
33411	BIO-004050-251	Biometrics Desktop 1D Barcode Scanner/Decoder, 220v	\$ 307.00	5 Years	MX
811212	BIO-004060-40	Biometrics Annual Maintenance for CAC VI	\$ 7.11	1 Year	US
811212	BIO-004060-81	Biometrics PDFViewer License Support, 200 Users	\$ 401.50	1 Years	US
811212	BIO-004060-82	Biometrics PDFViewer License Support, 1,000 Users	\$ 805.46	1 Year	US
811212	BIO-004060-83	Biometrics PDFViewer License Support, 10,000 Users	\$ 1,614.65	1 Year	US

Appendix A: Telos Service Locations

City	State	Zip
Huntsville	AL	35803
Montgomery	AL	36104
Little Rock	AR	72201
Phoenix	AZ	85006
Tucson	AZ	85719
Bakersfield	CA	93304
Carlsbad	CA	92009
Chatsworth	CA	91311
Long Beach	CA	90807
Modesto	CA	95356
Oakland	CA	94603
Ontario	CA	91761
Sacramento	CA	95834
San Diego	CA	92113
San Jose	CA	95111
Santa Ana	CA	92707
Santa Maria	CA	93458
Colorado Springs	CO	80909
Denver	CO	80234
Manchester	CT	06040
Milford	DE	19963
Cape Coral	FL	33993
Ft. Lauderdale	FL	33312
Merritt Island	FL	32952
Palm Bay	FL	32907
St. Augustine	FL	32092
Tampa	FL	33604
Winter Garden	FL	34787
Atlanta	GA	30035
Warner Robins	GA	31088
Davenport	IA	52804
Boise	ID	83651
Chicago	IL	60620
St. Louis	IL	62069
Evansville	IN	47715
Indianapolis	IN	46032
Kansas City	KS	66109
Wichita	KS	67235
Lexington	KY	40391
Louisville	KY	40220
Covington	LA	70435
Boston	MA	02301
Worcester	MA	10606
Baltimore	MD	21209
Bowie	MD	20716
Greenbelt	MD	20771
Augusta	MI	49012
Bay City	MI	48708
Detroit	MI	48307

City	State	Zip
Muskegon	MI	49445
Minneapolis St. Paul	MN	56358
Cape Girardeau	MO	63701
Kansas City	MO	64151
Springfield	MO	65802
St. Louis	MO	63127
Charlotte	NC	28202
Fayetteville	NC	28306
Greensboro	NC	27406
Raleigh	NC	27596
Wilmington	NC	28451
Omaha	NE	68403
Concord	NH	03225
Edgewater	NJ	07020
Edison	NJ	08817
Mahwah	NJ	07430
Toms River	NJ	08757
Las Cruces	NM	88007
Las Vegas	NV	89106
New York City	NY	10469
Syracuse	NY	13214
Cincinnati	OH	45240
Cleveland	OH	44111
Dayton	OH	45414
Toledo	OH	43613
Oklahoma City	OK	73129
Eugene	OR	97477
Portland	OR	97202
Salem	OR	97381
Altoona	PA	17087
Philadelphia	PA	19020
Pittsburgh	PA	16001
Coventry	RI	02816
Charleston	SC	29445
Columbia	SC	29210
Chattanooga	TN	37380
Johnson City	TN	37601
Memphis	TN	38017
Murfreesboro	TN	37129
Amarillo	TX	79118
Austin	TX	78750
Carrollton	TX	75006
Dallas	TX	75287
Edinburgh	TX	78577
Houston	TX	77082
Huntsville	TX	77340
Johnson Space	TX	77388
Midland	TX	79707
San Antonio	TX	78238

Appendix A: Telos Service Locations

City	State	Zip
Tyler	TX	75765
Salt Lake City	UT	84119
Front Royal	VA	22630
Newport News	VA	23606
Richmond	VA	23237
Sterling	VA	20166
Waynesboro	VA	22980
Everett	WA	98241
Seattle	WA	98424
Spokane	WA	99208
Tacoma	WA	98466
Vancouver	WA	98682
Green Bay	WI	54311
Madison	WI	53575
Milwaukee	WI	53214