

Technology Solutions for Identity Trust and Security



For more than two decades, Telos® Identity Management Solutions, LLC, has provided technology and services that protect our nation's critical infrastructure while providing millions of people with access to services and solutions that are critical for employment, benefits, health, safety, and security.

Our vision is to enable consumers and providers who access identity management solutions to easily and securely engage in a value-added environment that contributes to the security of our nation.

What we do

Telos ID's identity trust solutions mitigate risk to critical infrastructure and reduce the risk of exposure of sensitive information. We serve a variety of markets supporting military, law enforcement, civilian government, and consumer populations.

Our Solution Areas

Telos ID provides a number of industry solutions, including identity trust, aviation channeling, enrollment services, biometric and credentialing services, identity infrastructure management, and cloud and mobility services.

- **Identity trust solutions** to mitigate risk to critical infrastructure and reduce the risk of exposure of sensitive information. These services encompass identity verification, history checks, continuous monitoring with FBI Rap Back, watchlist service, criminal history records analysis, open disposition resolution, and identity analytics.
- **Designated aviation channeling (DAC) services** for airports and air carriers. Telos ID offers aviation channeling services that deliver biographic and biometric information to the TSA in order to conduct security threat assessments on aviation workers who require access to secure areas at airports.
- **Enrollment services** that support web, mobile, and kiosk solutions for commercial and government customers to collect and verify data, documents, and biometric information and to verify and authenticate identities. We leverage a nationwide network of retail and on-demand services that can deploy to nearly any location in the U.S., including U.S. territories.
- **Biometric and credentialing solutions** that support access and authorization services around the world, including multi-factor authentication, smart card technologies, and real-time tracking of people during emergency and evacuation events.
- **Identity infrastructure services** for mission-critical systems, including logistics support, network and security operations, and support for professional services. With certified professionals and engineers engaging our more than 400 technology partners, Telos ID assures the integrity and privacy of sensitive identity data across a complex network of hosted, cloud, and mobile applications.
- **Cloud and mobility solutions** for identity verification, biometric capture, facial matching, document verification, and identity wallet technologies.

Key Information

Headquarters:

Ashburn, VA

Geographic Support:

More than 2,000 sites around the world

Website: www.telosid.com

Toll-free: 1-800-444-9628

1-703-724-3800

Sales: 1-800-70-TELOS (800-708-3567)

info@telos.com

Specialized Capabilities

- **Identity Integrity Center (I²C)** is a state-of-the-art facility and technology center providing real-time security and monitoring across critical infrastructure and millions of identities.
- **Technology Support Center (TSC)** is a fully-integrated suite of tools, facilities, and a global logistics network providing 24x7 customer and technical services to more than three million customers, 3,000 sites, and nearly 300,000 infrastructure components deployed around the world.
- **ID Vetting** service includes FBI-approved channeling for Departmental Order Submissions, including FBI-certified criminal history records checks (CHRC) and continuous monitoring with FBI Rap Back.
- In coordination with the **Defense Manpower Data Center** for military members, government civil servants, and government contractors, Telos ID manages the Defense Biometric Identification System (DBIDS), which provides a physical access control system and fully integrated identity management and authentication system, and the Real-Time Automated Personnel Identification System (RAPIDS), which provides the Common Access Cards (CAC) for access to vital services and systems. The systems have captured over 554,000,000 scans.

Select Customers

Telos ID serves more than 200 U.S. federal, state, and commercial organizations, including:

- Department of Defense
- Department of Homeland Security
- Department of Justice
- General Services Administration
- Health and Human Services
- Department of Commerce
- Airports, air carriers, and aviation service providers
- Financial services providers

Key Accomplishments

- **2,300+** RAPIDS systems deployed in 45 countries providing military members with access to vital services
- **1.5** million STAs conducted for aviation workers
- Supporting **573** federally recognized tribes and **2.2** million individuals for Indian Health Services
- **45** million CAC cards issued for military members, military dependents, and DoD civilian employees
- More than **500** Non-Combatant Tracking Systems (NTS) deployed around the world
- **300,000+** managed technology components across **3,000+** global sites
- **2,300+** DBIDS systems deployed across **15** countries providing installation security
- **1st** FBI channeler to implement the Rap Back service for continuous monitoring and insider threat detection

