

NETCENTS-2™

Team Telos®

Network Operations and Infrastructure Solutions



Network operations and infrastructure offerings from the proven leader for IT solutions that empower and protect the warfighter.

The goal of the NETCENTS-2 program is to support Air Force missions with solutions that deliver the right information, in the right format, to the right place, at the right time – efficient in peace, effective in war, and ensuring success across the spectrum of operations.

NETCENTS-2 offers a single source for secure, high-performance, cost-competitive solutions to support your network operations, core enterprise services, and infrastructure development and operations. And Team Telos is your premier choice for leading IT solutions and responsive service through the NETCENTS-2 contract vehicle.

Telos Corporation – A Proven Prime Contractor under the Original NETCENTS Contract

- Fulfilled more than 1,700 NETCENTS worldwide tasks orders
- Management processes and procedures tailored to NETCENTS
- Proven small business capable of multiple, concurrent, complex global tasks

Team Telos: The Proven Choice for the Right Technology Solutions

Team Telos is a proven, highly focused, and committed family of industry technology leaders with capabilities that precisely align with the needs of the Air Force technology community.

Team Telos is led by Telos Corporation, a leader in providing solutions that empower and protect the world's most security-conscious enterprises. Telos upholds a continuous standard of delivering superb solutions to the most demanding, dynamic, and distant mission challenges.

Through NETCENTS-2, Telos supports the deployment of new and effective technologies that can help the military and civilian agencies enhance their communications capabilities and protect the nation from threats to IT security.



About Team Telos

Team Telos is an alliance of world-class technology and consulting companies that's uniquely qualified to serve your network operations requirements under the NETCENTS-2 program. The members of Team Telos complement one another in skills, services, and technology, enabling us to deliver solutions that support the warfighter with agility and efficiency.

Team Telos offerings under NETCENTS-2 include:

- Network operations / management / defense
- NOSC architecture and design
- Voice, video, and data consolidations
- Data transport infrastructure
- Secure wireless solutions
- Cybersecurity and information assurance
- Vulnerability lifecycle management (VLMS)
- Secure communications and messaging
- Identity and access management
- Service-oriented architecture (SOA)
- Data centers
- Telephony including VoIP
- Inside / outside plant engineering
- Configuration management
- Continuity of operations / disaster planning
- Service desk
- Maintenance
- Training
- Centralized logistics and inventory management support
- Worldwide depot support, spares, and supplies
- Outsourcing and services support
- Engineering / IT / specialty experts

Why Choose Team Telos?

Breadth and depth of partnerships — Team Telos is made up of more than 70 large and small companies, resulting in a combined engineering force of more than 50,000 engineers in over 1,000 locations around the world, including a field engineering force of 2,000 that serves more than 250,000 customers.

Experience with Air Force and related customers — Team Telos has worked closely with the Air Force and other defense and civilian agencies for many years. The U.S. Air Force, Air National Guard, and Air Force Reserve are all primary customers of Telos.

High-value, low-risk, cost-effective solutions — Task orders awarded to Telos under the original NETCENTS contract provided complete customer satisfaction despite rapidly evolving technological complexity, warfighting and operational urgency, and multiple, concurrent global engagements.

Industry certifications — Telos Corporation is certified to ISO 9001:2008; Team Telos includes partners who possess ISO 9001:2008 or ISO 20000 certifications, as well as partners that have been appraised at CMMI Level 2 (or higher).



Team Telos was ranked as the #1 small-business contractor on the original NETCENTS contract over a cumulative ten-year contract life span.

Telos: A Deep History with the U.S. Air Force and Other Military Services

Telos Corporation enjoys a long history of serving the Air Force, other military services, and civilian agencies with IT solutions for the secure enterprise, including:

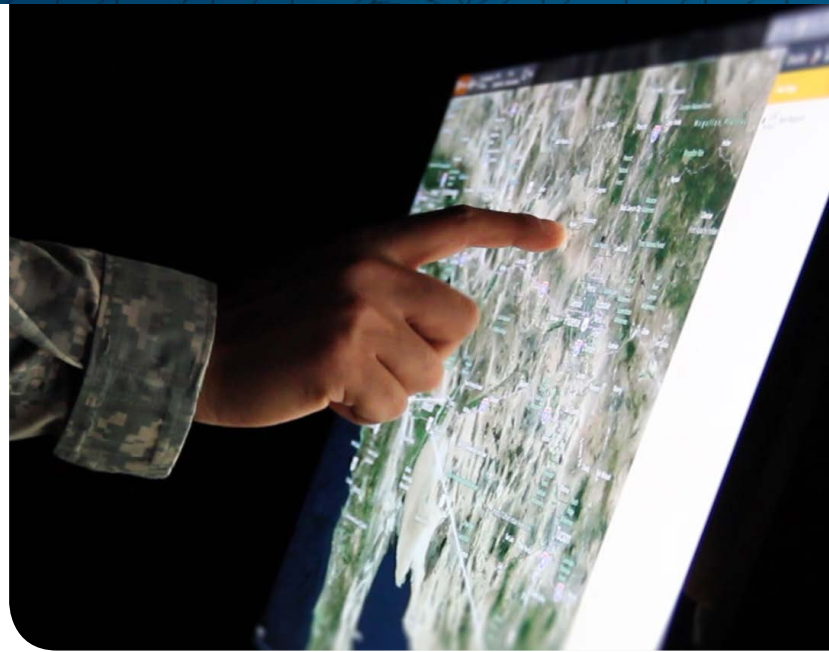
Network Management and Defense — Services and support for Air Force Information Network I-NOSC West; NORAD and USNORTHCOM; Air Force Application Software Assurance Center of Excellence (ASACoE); Air Force PKI, Pacific Air Forces A6; and U.S. Army Information Technology Agency Network Security Operational Support

Secure Network Solutions — Solutions for all Major Commands; Base Information Transport Infrastructure (BITI) WLAN implementation and modernization Air Force-wide including 98 Air National Guard and 30 Air Force locations; ITS modernization for 78 ANG, ANG Geographically Separated Units, and Air Force bases around the world; network traffic security analysis at all 16 Air Force Gateways

Cybersecurity and Information Assurance Solutions — Xacta® IA Manager and cybersecurity management services provided to customers including Air National Guard; Air Force District of Washington; Washington Headquarters Services; U.S. Marine Corps; and selected as an Air Force Commercial Agent of the Security Control Assessor

Identity and Access Management Solutions — Identity validation and verification, access assurance, and identification credentialing to include state-of-the-art Smart Cards for all branches of the DoD, the General Services Administration, and the Transportation Security Administration

Secure Communications — Enterprise solutions for secure organizational messaging provided to all



Unified Combatant Commands; Drug Enforcement Agency; U.S. Marine Corps; Department of Homeland Security; Department of Commerce; and the Pentagon's Computer Applications Support Division (CASD)

The Telos Customer Support Center

The heart of our support capabilities is the Telos Customer Support Center, a round-the-clock, 24/7/365 resource that's been in continuous operation for nearly 30 years. The TCSC is staffed with cross-trained and certified personnel who provide Level I and II support for problem analysis and identification on Telos secure solutions and most major hardware brands.

Telos also maintains a global field support team that enables us to provide service onsite in a timely manner. And, we manage Telos' expansive value-added warranties and oversee the worldwide shipping and receiving of spares for hot-swaps to minimize downtime.

Please Contact Us for More Information

Toll-Free — For general information on Telos' NETCENTS-2 contract, please contact us at 1.800.70TELOS (800.708.3567)

Email — NETCENTS-2@telos.com

Web — Visit our Team Telos NETCENTS-2 portal to learn more about our partners and their core competencies, get a quote on our solutions, and browse our e-catalog: <https://netcents-2.telos.com>

To reach specific individuals in NETCENTS-2 Team Telos management, visit the "Contact Us" page on the Telos NETCENTS-2 portal: <https://netcents-2.telos.com/contact/>

Customer Support — To contact the Telos Customer Support Center (TCSC) please call us toll-free at 1-800-848-6454, email us at support@telos.com, or fax us at 1-703-724-3870.

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Solutions that **empower**
and **protect** the enterprise.™